

STORM ALFRED CLEAN-UP
As of November 3, 2011

HUMAN SERVICES DEPARTMENT

Dennis Sheridan, Director of Human Services

This unusual storm dumped up to 10 inches of wet snow and fell on trees that were still with leaves. The result was statewide power outages due to broken branches and fallen trees.

Shelter operations commenced Saturday, Oct. 29th at 8PM at the South Windsor Community Center. Director of Human Services Dennis Sheridan responded with one staff member, Mickey Kozikowski. Cots were delivered by public works; nine were assembled and put in place in senior lounge and health room. Sign-up sheet was placed in lobby; coffee was made and snacks were made available with water and juice. Six individuals utilized the shelter that evening. There were no incidents. Coffee was prepared in the morning and food items (bagels, cream cheese; fruit and lunch items) were received from the South Windsor school system's food service at the high school.

Citizens continued to arrive on Sunday. Sometime after noon, the decision was made to transfer operations to the high school. There were about 35 residents at community center at the time.

At 1:30 PM, this transfer took place. Operations were shifted to the high school in an orderly and uneventful fashion. Sign-up table was established in the lobby, a nursing platform station was set-up, cots were delivered and a shipment of new cots were received and assembled. Sleeping accommodations were established in the school gymnasium. The food service area was completely staffed and the cafeteria made available for socializing, eating, playing cards or board games. People continued to arrive.

At 9 PM, I handed command over to Fire Marshal Walt Summers who oversees the night shift. One challenge that evening was tending to the needs of some critical need clients. The next day, I contacted the local VNHS and requested nursing and other home health aid professionals. They responded with several folks who are rotating to keep coverage for us. In addition, we had an EMT on site.

We have had thousands come through this shelter in the first four days. Many are just using showers, internet/ phone charging or warming up. At dinner time, we have served upwards 440 consumers a day; people actually sleeping over is between 110 and 130 currently. We have had medical incidents/challenges and appropriate medical response. FYI- extra cots were delivered by school custodial workers in case we need them.

Entertainment is provided by the recreation department and includes evening movies for kids, crafts and coloring books. Local resident Brian MacDonald performed in the cafeteria Tues. evening, singing and playing his guitar. The crowd enjoyed it and were very appreciative.

In addition to Mary Ann Lopez and her food service folks, we have had tremendous support from other school system personnel including Pat Hankard and his entire staff who have been responsive to our every request; Associate Principal Mitch Orkin who has been on site every day assisting us; administrative assistant Donna Kremidas who has been compiling Excel spread sheets of our shelter participants and Superintendent Kate Carter who has made the facility available and has supported our efforts in every way.

Finally, I will be eternally grateful to Andrea Cofrancesco and all of our Human Services staff who were on site on a daily basis, caring for people, providing emotional support and helping to do sign-ups, etc. In addition, several of our staff members volunteered for overnight duty and thus we have had one staff person there every night for the overnight hours.

TOWN GARAGE PUBLIC WORKS AND PARKS DIVISION

Karl Reichle, Superintendent of Operations

On Friday Oct. 28th at 6:00 am Karl Reichle Superintendent of Operations made the decision to remove all the leaf boxes from the trucks and get everything ready for 6-12" of wet heavy snow predicted for late Saturday afternoon. Public Works crews with the assistance of Parks Dept. worked all day on the 28th getting equipment ready for what was anticipated to be a tree disaster due to full canopy of leaves on the trees, and a snow storm. Chain saws and tree gear was readied as well as all of Public Work's emergency equipment.

At 1:30 pm on Saturday Oct. 29th crews were called to start treating the streets with salt. At 4:00 PM the Public Works garage lost power and the emergency generator that is 40 years old was started to power the Town Garage. Plowing of the streets began at 5:15 pm at 5:30 PM Lutz Tree Service, South Windsor's tree contractor was brought in to as trees began to break apart. At 6:30 the additional plow contractors were brought in to begin a full scale plowing operation and emergency tree removal. Street Supervisor Mark Owens went to procure some food for the staff who would be working throughout this emergency, our typical grocery who we use, was closing when he arrived Mark took it upon himself to go to a grocery store out of town and bought 400 dollars worth of food and paid for it himself. At 7:00 pm we already had 8" of snow accumulated on the ground. At 11:00 pm an employee was injured when a tree branch he was cutting unexpectedly snapped backed knocking him to the ground. We transported him to Manchester hospital where he was checked out and released back to full duty. Plow and chain saw crews were clearing snow and fallen trees from the streets, until 12:00 midnight when Karl Reichle made the determination it was too dangerous for the staff to be on the streets. Staff was ordered to hold up at the nearest Fire house and the Town Garage.

We resumed clearing operations at 6:00 am on Sunday October 30th and continued until 6:00 pm. 4 people from Street services assisted Fire, Ems and SWPD in clearing downed branched and clearing snow from a 1200' long drive way on Miller Road to aid in removal of a man needing EMS services along with helping getting the stretcher out to the street to be loaded into an awaiting ambulance. A small staff stayed on through the night to manage any dangerous situations that would arise. Public Works supplied our light tower at the Shelter at the High School to light up the walk and has been maintaining ours and a rental unit as well daily.

Everyone at the Town Garage reported to work at 6:00 am on Monday Oct.31st and worked until 4:00 pm we worked with 4 of our crews on clearing streets of trees so emergency vehicles could get down them, as well as a contracted crew clearing streets. Our staff members worked with CL&P crews until 10:30 removing trees from streets that were entangled in electrical wires

On Nov.1st we continued on with clearing streets of road blockages and did not get any CL&P crews. Our staff worked until 4:00 pm clearing streets without wires involved

On Nov.2nd we continued on with clearing streets of road blockages and completed all road blockages that did not have wires involved. We did manage to get two crews from CL&P and

worked until 10:00 pm clearing removing trees from streets that were entangled in electrical wires.

PARKS & RECREATION DEPARTMENT

John Caldwell, Superintendent of Parks

We have continued to assist Public Works with whatever manpower was needed to clear streets for emergency vehicles and personnel.

A crew of 4 maintainers and one summer help started to make the Town buildings and properties safe. Our objective was to go to the buildings, parks and trail system to remove as may hazards as possible for the public and town employees.

Knowing the Town Hall, Library and Community Center were going to be open and used as a possible shelters we started there.

November 1st and 2nd

Areas removed of hazards are as follows

- Town Hall
- Library
- Town Hall Annex - some emergency supplies are kept there.
- Community Center
- Phillip Smith School
- Wapping School
- Pleasant Valley School
- Eli Terry
- Rotary Pavilion because of sledding hill.
- Some of the Walking Trails at Nevers Park

November 3, 2011

We have gone back over all of the Parks emergency equipment including chain saws pole saws trucks and the chipper.

There are now signs up closing or warning the Public at the following locations:

- Nevers Road Park at all the trails entrances.
- Bark Park Area
- Rotary Pavilion
- Rye St Park
- Veterans Memorial Park

We will continue to work with Public Works to open roads and help in the power restoration effort which is our number one priority. We also will continue to clean up in the parks and trails.

RECREATION DEPARTMENT

Ryan Kane, Assistant Director of Recreation

In addition the Recreation staff has provided the following;

- 1) Entertainment at the shelter for patrons including Movies (every night 6-10pm), Arts & Crafts (Monday-Thursday 1-4pm), etc...
- 2) Childcare coverage for children in grades K-5, primarily for 4th R but also open to all public. Provided Wednesday only (Philip R Smith School lost power Thursday).

ENGINEERING DEPARTMENT

Jeffrey Doolittle, Town Engineer

The Engineering Staff has been taking calls from residents and businesses about tree damage, debris, road closures, and power outages, delays in trash pick-up, and other problems caused by this storm.

We have been in contact with CL&P about their cut and clear operations and restoration of power to Town facilities.

Storm update information has been posted on the Town web page and face book page for residents and businesses.

We have begun planning a debris collection program and have had several meetings with representatives from Ashbritt, Inc. and SAIC, the State Debris Management and Removal Contractor and Monitor and their subcontractors. The Town Manager is being updated on a plan to collect and process all the debris from this storm.

PUBLIC BUILDINGS DIVISION

Clay Major, Facilities Manager

Facilities Operations began pre-storm preparation activities on Wednesday October 26th. Our Departments Emergency Operations Plan was reviewed and responsibilities delegated to each respective staff member on their respective shifts (7- 3 p.m., 10-6 p.m., and 3-11 p.m.)

Our first order of business was to ensure that back-up generators at the Community Center, Town Hall and Police Department were ready to run if needed. The generators were tested and inspected by staff to ensure that they would operate as anticipated. Key generator system indicators have been monitored for pressure, temperature and voltage among other things twice per shift to date. Heating and generator fuel oil storage tanks were measured and topped off and are also monitored for fuel consumption.

All Public Buildings were inspected, windows closed and locked, and exterior doors secured. A walk around each building was done to ensure that all objects outside were secured and would not be blown away. While at each site all critical mechanical HVAC systems were checked visually and cycled to ensure that there were no unusual noises, vibrations or odors. Emergency lights and exit signs were also inspected and tested to confirm proper operation when in use.

HVAC, electrical, plumbing, and generator service contractors were called to confirm their availability (if needed) during the storm and resultant power outage.

Staff picked up tables and chairs from the Board of Education and strip outlets from the hardware store to set up an emergency "re-charging" station at the Town Hall for residents to charge their cell phones, laptops and miscellaneous electronic devices. Heating schedules were

reviewed and modified to accommodate those using the Council Chambers. All electrical circuits in the room were identified and tested. Staff worked closely with the I.T. Department to set up Wi-Fi access in the room as well. Directional signs were made and posted inside and outside the building indicating the hours of operation and location of the charging station. Staff monitored the room periodically during the day to ensure that no breakers tripped or other issues arose.

Rye St Concession Stand was winterized, (pipes drained and purged, signs posted) as the building was without power immediately following the storm.

POLLUTION CONTROL

Fred Shaw, Superintendent Pollution Control

Friday 10/28/2011

Received notification that plant's emergency generator engine is on recall – possible piston problem. Called generator vendor who declined to get involved. Then called Detroit Diesel to get information and start repair process.

Saturday 10/29/2011

- Starting at 4:30 p.m.: call out to Treatment Plant and 8 of 11 pump stations. Responded to each station to verify emergency power was on and that the stations were operating properly (including the 3 stations not on emergency power).
- Transferred the plant to emergency power to avoid multiple starts and stops of the emergency generator and plant equipment.

Sunday 10/30/2011

- Clark Street Station: pump failure. Prior to responding found that tree fell across Vibert Road, taking down power lines and making street impassable. Contacted Streets for vehicle and responded to Clark Street. (Bypassed station for (1) – hour 42,000 gallons). Notified DEEP per procedure: Got Clark Street pumps and generator back on line.
- Responded to CBYD at 115 Natsisky Farm Road (gas leak).
- SCADA communications failure at SWPD repeater. Removed and replaced the power supply. Also added UPS to the circuit to buffer the power supply from the generator.
- Rebooted the PVPS PLC (no nodes on network). PLC back on line.
- Fueled pump station generators.
- Checked Plant and Station generators oil levels, etc. and topped off as necessary.

Monday 10/31/2011

- Benedict Drive Station pump blockage. Pulled pump, cleared blockage and put the pump back online. Problem with control circuit, did troubleshooting, found and fixed problem. Put the full station back on line.
- Cleared limbs, etc. from the Benedict Drive station compound.
- Topped off all generator fuel tanks as necessary.
- CL&P removed the solids (fuses) at the head of Vibert Road and then cleared the fallen tree, making the road passable.
- Blockage at BDPS. Pulled pump, cleared blockage and put the pump back online. Had a problem with the control circuit – resolved and got the full station back on line.
- Cleared limbs, etc., from the BDPS compound.
- Topped off generator fuel tanks.

Tuesday 11/01/2011

- Contacted Detroit Diesel to better understand the jeopardy of continuing to run the plant's emergency generator. They couldn't define the failure probability and advised to continue to run under emergency conditions only.
- Cleared the pump station compounds of debris and snow.
- Received deliveries of plant supplies.
- Topped of generator fuel tanks.

Wednesday 11/02/2011

- CL&P back in before midnight. They spliced broken 3 phase lines, built new brace for one pole, restrung the down lines and restored commercial power to the treatment plant.
- Took the emergency generator off line and restarted plant equipment.
- Checking out station generators – shutting down units, topping off fluids and fuel and monitoring generator performance.
- Off of (2) 12 hour shift coverage.

Also, maintained plant operations and eleven (11) pump stations during the outage duration and continued maintenance activities.

Refuse and Recycling Services

Town staff has worked closely with the Town's contractor for refuse and recyclables collection services to coordinate work as roadways are cleared of debris. The contractor is collecting from about 70% of the households although many have not put out anything at the curb. The contractor will work throughout the weekend and will go back to streets more than once.

Debris Removal

Town staff has been meeting with a major contractor for the collection and processing of debris in accordance with the Public Works Debris management plan. This contractor was selected three years ago as a result of a State RFP process.

HEALTH DEPARTMENT

Sherry McGann, Environmental Health Officer

The Health Department staff has been extremely busy since Storm Alfred hit the Town of South Windsor. Dr. Schwartz and I have had daily meetings to address the issues being created by the aftermath of the storm. We have received many phone calls, and have answered questions from residents regarding the shelter, food destruction at home, water safety and other concerns. We have been active in the shelter operations – with Dr. Schwartz providing medical assistance and advice in disease prevention strategies. I have been working with the director of Food Services to ensure that the food provided to shelter residents is safe. In addition, we have made ourselves available to fill in as needed so that the shelter has full staffing and we have provided the shelter with health department supplies, and brochures and flyers on food safety in disaster situations.

I have maintained contact with the State Department of Public Health in regards to a contaminated community water system in the area. I have contacted the management at the system to ensure that the residents are notified as required.

Each day I conduct inspections of the South Windsor food service establishments to identify which food service establishments need to discard food that has been spoiled due to the power outages in Town. Several establishments without power chose to open; they are powered by

generator only, and are required to be inspected in order to ensure that the outage has not affected the ability for the establishment to prepare food safely, and that the source of food is safe. One establishment which was open without power or a generator – was ordered to close as it was determined that the public may be at risk if they remained open. Each establishment has been visited, not just for compliance reasons, but also as a support to the businesses which may need documentation from the health department to provide to their insurance companies for re-imbusement for product losses.

In addition, I have had several meetings with the administrative staff at South Windsor Nursing and Rehabilitation Center. First, I wanted to ensure that the generator providing power to the facility would be uninterrupted and adequate. Second, I wanted to let them know that we are a resource if they need anything and to give them information about the shelter, and areas in town that have power, food service etc. so that they may get information out to their staff.

The Health Department performs an essential role in keeping people safe and informed while also providing a support system in disaster situations where people are functioning under extremely stressful circumstances.

FIRE MARSHAL'S OFFICE

Walter Summers, Fire Marshal

I have been the Incident Commander of the emergency shelter located at the High School from 8:00pm to 8:00am since Sunday October 30th. I relieve Director of Human Services Dennis Sheridan who is the Incident Commander during the daytime hours. My duty is to provide and maintain a safe shelter for over 130 of our citizens. During this shift, I have a staff of 7 town employees and volunteers that do an outstanding job in providing this most important function. I also interact with multiple Town agencies during the overnight hours to keep the shelter in operation. These departments include Police, Ambulance, School Custodial Services, School Meal Service, School Facilities, Human Services, Caring Hands, and Public Works.

During my absence from the office during normal working hours, part-time Deputy Fire Marshal Dave Mauldin has performed beyond expectations to fill in to complete requests for service.

FIRE DEPARTMENT

Phil Crombie, Fire Chief

The fire department began responding to storm related incidents at 1553 hours on Saturday, October 29th. As of 1200 hours Thursday, November 03, 2011 the department has responded to 106 incidents. Of these the most significant was a structure fire on Oak Street caused by a faulty chimney. Types have included burning wires, trees on houses, carbon monoxide situations, as well as fire alarm and carbon monoxide detector activations related to power outages and dead batteries.

The most pressing fire department concern is the possibility of a significant fire in neighbors that cannot be reached by fire apparatus due to road blockages. This condition was of a critical nature until Tuesday morning when power crews began working with public works to clear power wire entangled trees. It is hoped that this issue will resolve late Tuesday or early Wednesday.

All three fire stations were formally staffed from 1700 hours on Saturday through 1100 hours on Sunday. Staffing has continued since then at night primarily with firefighters and their families who are without power. Firefighter families have been given sleeping accommodations at fire stations to help free up space at the shelter for other town residents.

Station 2 and Station 3 have been operating on generator power since early in the storm. Fire Headquarters has been on commercial power with only brief switches to generator power since the storm began. Generators fuel tanks were filled on Monday and will require refueling on Thursday. A failure of the generator at Station 2 occurred on Tuesday morning with repairs affected early that afternoon. Fire apparatus fuel is stable. The South Windsor Ambulance Corp was refueling at Fire Headquarters because the Town Garage was not accessible in the first few days due to road blockages. Gasoline supplies for firefighters personal vehicles is not yet an issue.

Fire department chief officers are participating in the daily 0900 hour town staff briefings. All fire department officers (20) are being briefed at 1800 hours each evening. The primary purpose of this briefing is to give all officers factual information that they can pass to members. Additionally fire department staff has been asked to make contact with residence at any opportunity to pass along information on such things as the shelter, debris removal, trash pick up, etc. Fire department staff has been encouraged do anything possible in responding to resident issues. Examples include pumping water from basements where sump pumps aren't operating even though the water condition may return and putting gasoline in generators at 0300 hours when the resident can't get gas.

On Tuesday evening the fire department hosted a pasta dinner for members and their families at Fire Headquarters. Police, EMS, public works' and other town staff and their families were invited. Approximately 200 people were fed.

POLICE DEPARTMENT

Richard Riggs, Deputy Chief of Police

Summary:

On Sunday, October 30, 2011 at 0600 hours, the Town of South Windsor's Emergency Operations Center (EOC)¹ fully opened under the direction of the Town Manager, Matthew B. Galligan, in an effort to help manage the Town's response to storm and its aftermath. The Chief of Police, Matthew D. Reed and Lieutenant Richard A. Bond had been in and out of the EOC during several hours on Saturday night and early Sunday morning monitoring the situation. The police department, which is the public safety answering point (PSAP) for all routine and emergency calls for police, fire and medical services, had begun fielding calls for service related to the storm, e.g. welfare checks, hazardous conditions, power outages, downed trees and wires, stranded motorists, etc. Late-reported property crimes and other noncritical calls were held until the officers were clear of urgent and emergency calls. A few officers and their cruisers became temporarily blocked-in when trees and wires fell down around them.

The EOC had connectivity with the State Emergency Operations Center (SEOC) at the Hartford Armory via telephone, emergency radio frequencies and an internet based program called WebEOC. One additional police patrol officer had been assigned to the evening shift and

¹ Emergency Operations Center is located in the Training Room at the South Windsor Police Department, as designated by the Town's Emergency Operations Plan

midnight shifts (Saturday/Sunday) respectively to help with an anticipated and soon realized increase call volume. The South Windsor Community Center opened as a shelter for displaced persons, but operations were shifted to the South Windsor High School at noontime on Sunday. The census gradually increased each night, i.e., 6, 55, 113, 133 to 134 respectively.

Emergency Management Team Meeting:

Sunday, October 29, 2011 at 0900 hours

In attendance; Mr. Galligan, Police Chief Reed, Fire Chief Crombie, Deputy Police Chief Riggs, Police Lieutenants Bond and Edwards, Dr. Carter and Mr. Hankard from the School District, Mr. Reichle and Mr. Asselin from DPW, Mr. Sheridan from Human Services, Ms. Nicoletta and Mr. Karpensky from SW Ambulance

EOC Agenda Items:

Short-term needs

Long-term strategies

Property damage assessment

Power and utility outages

Traffic ways, road clearing and debris management

Fire protection and EMS responses

Displaced persons

School and district closings

Shelter(s), animal shelter(s)

Qualified food operators

Police staffing

Skilled nursing facilities and assisted living centers

Town employees

Dealing with Halloween

8, 632 (74 %) residents and businesses without power

Public dissemination of critical information; e.g. media releases, facebook, telephone interviews, emails, School Messenger service, Everbridge, etc.

Telephone Conference Call with Governor Malloy and SEOC

Sunday, October 30, 2011, 1000 hours

Agenda

FEMA Region 1

DEMHS Region 3

Governor's requests of the President of the United States

Weather reports

Damage assessment

Encouragement of strong local leadership

790,000 statewide customers without power

CL&P spokesperson

CT DOT in push and shove mode

Local traffic control

Fuel task force

EOC communicated with local management team throughout day

Vibert Road, Ellington Road and Graham Road designated as priority streets for debris clearing
Water and sewage treatment plant on 12 hour shifts
Sleeping cots, meals ready to eat (MRE), and bottled water ordered from SEOC

Telephone Conference Call with Governor Malloy and SEOC

Sunday, October 30, 2011, 1900 hours

Agenda

State of Emergency
Unified Command Structure
FEMA at SEOC
Out of state resources summoned (power and tree crews)
Coordination with local Emergency Management Directors (EMD)
Coordination with Chamber of Commerce
Communications Task Force
Consumer Protection charged with preventing price gouging
Emergency Support Functions (ESF) on state and regional levels had been activated

Emergency Management Team Meeting:

Monday, October 30, 2011 at 0900 hours

In attendance; Police Chief Reed, Deputy Police Chief Riggs, Police Lieutenants Bond, Edwards and Watrous, Dr. Carter and Mr. Hankard from the School District, Mr. Reichle from DPW, Mr. Sheridan from Human Services, Fire Marshal Summers, Dr. Schwartz as Health Director, and Ms. Laura a CL&P representative

EOC Agenda Items:

Water Main pipe broke at DPW facility
Roads will open before power is restored
East Hartford and East Windsor have no shelters
Stop & Shop and Buckland Road corridor is with power
Geisslers markets not fully open – dry goods only
DPW and CL&P cut and clear crews plan to commence
Fuel delivery at PD
Fire Marshal working a nighttime SWHS shelter manager
Dennis Sheridan working as daytime SWHS shelter manager
One fall reported at shelter – more RN or EMT staff needed
No babysitting services at shelter
Public address announcements made by police to provide direction to inhabitants
Showers available

EOC communicated with local management team throughout day

100 sleeping cots ordered from the CREPC and retrieved by school personnel
Halloween – Trick or treating strongly discouraged by local officials and authorities

Emergency Management Team Meeting:

Tuesday, November 1, 2011 at 0900 hours

In attendance; Mr. Galligan, Police Chief Reed, Deputy Fire Chiefs Skilton and Giansanti, Deputy Police Chief Riggs, Police Lieutenants Bond and Watrous, Dr. Carter and Mr. Hankard from the School District, Mr. Reichle from DPW, Fire Marshal Summers, Dr. Schwartz as Health

Director, Mr. Sheridan, Ms. Laura a CL&P representative, as well as Mr. Shaw, Mr. Major, Mr. Doolittle

Agenda

Shelter's power usage/fuel cell
Shelter, nurses and EMTs
MTS call out to Enfield ATV accident
100 cots from Red Cross
MREs
Hanging wires and downed trees
Roadways
Town Hall charging and warming station
Linen companies
Election Day
FEMA – tracking costs
Sandwich boards
Entertainment for shelter inhabitants

EOC communicated with local management team throughout day

20 plus homes isolated from emergency vehicles – affected areas; Palmer, Oak, Niederwerfer, and Ash roads
Temple Beth Hillel opened charging and warming station
Tuesday night (1900-2200) and Wednesday morning (0600-0900) hosted 175 -250 power and tree trucks and their crews

Emergency Management Team Meeting:

Wednesday, November 02, 2011, at 0900 hours

In attendance; Mr. Galligan, Police Chief Reed, Chief Gorman, Deputy Fire Chief Skilton, Deputy Police Chief Riggs, Police Lieutenants Bond and Watrous, Dr. Carter and Mr. Hankard from the School District, Mr. Reichle from DPW, Fire Marshal Summers, Dr. Schwartz as Health Director, Mr. Sheridan, Ms. Laura a CL&P representative, as well as Mr. Shaw, Mr. Major, Mr. Doolittle, Ms. McGann

Agenda

Public Health Concerns
Treatment Plant
Communicable diseases and infestations
Food and water
West Hartford fatal house fire
DPW employee injury
1060 Main Street (skilled nursing facility)
Photo-documentation of property damage
SWHS locker access
Debris management (Sledding area on Barber Hill Road and Foster Farm on Avery Street)
Health Director closed one restaurant

EOC communicated with local management team throughout day

Emergency Management Team Meeting:

Thursday, November 03, 2011, at 0900 hours

In attendance; Police Chief Reed, EMS Chief Gorman, Deputy Fire Chiefs Skilton and Giansanti, Deputy Police Chief Riggs, Police Lieutenants Bond and Watrous, Dr. Carter and Mr. Hankard from the School District, Mr. Reichle from DPW, Fire Marshal Summers, Dr. Schwartz as Health Director, Mr. Sheridan, Ms. Laura a CL&P representative, as well as Mr. Shaw, Mr. Major, Mr. Doolittle, Ms. McGann, Mr. Roberts

Agenda

An increase in SW residents and businesses without power
Areas east of Avery Street now without power
89 % SW residents and businesses without power
Inconsistent reports of number of CL&P contracted crews and hours spent on tasks of tree and wire removal
Troy, Rye, Beelzebub, Lake and a portion of Ash streets cleared by crews
Tolland office of CL&P sent crew to help clear Foster Street Extension of live wires (reportedly handles lines to Evergreen Walk and or Buckland Hills Mall)
37 streets with electrical wires remain
Patrick Hankard expressed his experience with such catastrophic events – long range planning important
Army debris clearing unit works with CL&P and not directly with towns
450 guests ate dinner at shelter yesterday (Wednesday)
Shelter registration process of handwritten log working well
FEMA request for more blankets
Difficult to assess during daytime when power is restored (nighttime it is more obvious)
Police officers should radio restoration reports when encountered on patrol
Consider using school staffers and nurses to relieve current volunteers
CL&P will not restore power to an unoccupied individual residence
Department head staff meeting pushed to 1530 hours
Public and private disposal or dump sites
People taking up shelter in commercial property along Buckland Rd
Kidney dialysis company in South Windsor (name and location not given)
Windshield damage on SWAC ambulance
Town auditors cannot access School Administrative offices (no power)
Election Day (Registrar of Voters and Secretary of State conferring)
No communicable diseases or acute conditions indicated at shelter
A few falls and other medical problems reported
Town Hall caucus room set up as charging and warming station
Public service announcement and video of devastation made for public access channel
Generator status report
Gasoline stations returning
Treatment functioning normally
Police to monitor parking along Peterson Way near Town Hall

EOC communicated with local management team throughout day

Several traffic accidents occurred today beyond aforementioned reporting period
A traffic accident on Brookfield Street involved a vehicle striking a telephone pole. Remarkably both the pole and the vehicle split in two.
Police ordered people to vacate the athletic fields at Rye Street Park

Closing

During the aforementioned time period the PSAP and police department responded to approximately 933 calls for service. There have been no local fatalities directly attributed to the storm², no local serious injuries, or local significant damage reported of municipal buildings.

Additional patrol officers were assigned during the storm to deal with the anticipated and realized higher call volume. In addition, a uniformed patrol officer was stationed at the shelter on an around-the-clock basis.

Certain training assignments were cancelled and those officers were assigned patrol duties. The school resource officers were assigned patrol duties and used as facilitators where needed. The public structure at 124 Sullivan Avenue was set up and is being maintained as an emergency pet shelter for residents who are without power.

Animal control officers have been placed in an "on call status" to accept and house pets at 124 Sullivan Avenue. Several pets are being housed there. Police officers conducted numerous welfare checks on town residents whose family, from nearby and from across the country, could not contact them. Police officers monitored gas stations to for traffic concerns and prevent Breach of Peace situations. Police officers handled impromptu transports of town residents to and from the shelter.

There was a minor traffic accident involving a fire apparatus and a private vehicle. A former town employee was arrested for stealing a chainsaw from DPW facility. The chainsaw was recovered and returned to service. The Nextel cellular service was poor throughout the event. Conversely the two-way radio system worked remarkably well. The Vernon Police Department's radio system crashed and was allowed to utilize our newly acquired secondary frequency.

² Wednesday afternoon police and EMS attempted to resuscitate a male resident...who was later pronounced dead at Rockville Hospital's emergency department...undetermined if storm-related.